

**Emotional Intelligence isn't just a fringe activity for managers – it's a critical competency for capable leaders. But how do you go about it – and how crucial is it really?**

## **Leading with Feelings: 7 Practices of EI Leaders**

Since the publication of Daniel Goleman's ground-breaking works, EI has become a brand-name for brilliant leadership. More and more leaders now connect successful outcomes with their own level of emotional intelligence – their ability to tune into themselves and be more mindful of the impact their feelings and behaviour have on the people around them.

Bill Cropper, your presenter, conducts a very popular program for public sector managers on *Personal Mastery: Leading with Emotional Intelligence*. His orientation to EI is practical. He's keenly interested in how to apply EI principles to every-day leadership situations and takes a tool-kit type approach to the topic.

This Leadership Lounge will be "hearts-on" and personally engaging – highlighting *7 Practices of Emotionally Intelligent Leaders* and some tools to use to make EI work for you! We'll look at common leadership dilemmas, take your EI temperature and review a self-coaching model for working on your EI leadership challenges – touching on topics like:

- Leaders as emotional amplifiers
- Handling emotional hijacks
- Using feelings effectively
- EI - the conversational connection
- Mood control & productive EI states
- Cost of toxic emotional climates
- The emotional side of change
- Social Intelligence – EI in Teams

During this interactive presentation, break-out groups will look at various dimensions and dilemmas where EI leadership practices can be applied at work and explore issues or questions around the role of EI in productive workplaces and how crucial it really is.

**When you walk away from this session, you'll have a better idea about the EI leadership connection and what its potential might be for your leadership work.**

To secure your place, RSVP at <http://www.leadership-connexion.org>, then go to the events page or [email](#) - **but be quick as places will be limited by the size of the venue**

(If you accept this invitation and then find you cannot attend, please let us know so that we can give your spot to another person. I think you'll agree, it would be unfair to turn people away, and then see your seat go empty if you do not attend. So, if you are not planning to be there, please cancel your enrolment as early as possible.)

**When:** Tuesday 13th February 2007 – 9:00am to 12:00 noon (*morning tea provided*)  
*Please arrive early for a 9:00am start*

**Where:** TBA

### Leadership Continuum Focus for this Lounge:

X-----X

Self and People → Organisation and Society → Knowledge Management → Technology

### Process for this Lounge:

X-----X	X-----X	X-----X	X-----X
<b>Emergent</b> Totally Relational Discussion	<b>Self-Directed</b> Group Work	<b>Directed</b> Group Work	<b>Presentation and Group Work</b> Totally Structured

The Leadership Lounge forums are facilitated by volunteers. Forums aim to:

- Build a leadership network
- Facilitate learning from other participants' experiences
- Advance leadership learning within agencies
- Develop linkages between agencies
- Model leadership behaviours at each forum
- Share the passion of leadership by empowering people at all levels, to deliver better business outcomes for agencies

**Come along and continue the journey**